

## HEALTH AND SOCIAL CARE SCRUTINY PANEL

2 October 2019

Meeting commenced: 11.00 a.m.  
“ ended: 11.49 a.m.

PRESENT: Councillor Sammie Bellamy - in the Chair

Councillors Barbara Bentham, Joshua Brooks, Jim Dawson, Jim King  
Sophia Linden and John Warmisham

CO-OPTED MEMBERS:

J Ahmed	Healthwatch Salford
David Backhouse	Healthwatch Salford

INVITEES: Claire Connor                      Assistant Director Engagement, Inclusion  
and Development, NHS Salford Clinical  
Commissioning Group (CCG)

OFFICERS: Mike McHugh                      Senior Democratic Services Officer

### 1. WELCOME AND INTRODUCTIONS

Councillor Sammie Bellamy welcomed those present to the meeting of the Health and Social Care Scrutiny Panel.

### 2. APOLOGIES FOR ABSENCE

Apologies for absence were submitted on behalf of Councillors Stephen Hesling, Margaret Morris and Arnold Saunders, and Bruce Poole.

### 3. DECLARATIONS OF INTEREST

There were no formal declarations of interest.

### 4. MINUTES OF PROCEEDINGS

The minutes of the meeting held on 4 September 2019 were approved as a correct record, subject to the resolutions in Minute 6 being amended to read, as follows -

*RESOLVED: (1) THAT the details of the discussion be noted.*

*(2) THAT this Committee supports any future proposals for the fluoridation of the water supply.*

*(3) THAT this Committee supports the use of fluoride varnish by dental practices.*

5. MATTERS ARISING

There were no matters arising.

6. WORK PROGRAMME

Discussion took place in respect of the issues which had been included on the Work Programme for the 2019 / 2020 municipal year.

RESOLVED: (1) THAT the items included contained on the work programme be noted.

(2) THAT arrangements be made for the issues, included on the Abeyance List within the work programme, to be added on the agenda for a future meeting of this Committee.

7. PUBLIC ENGAGEMENT AND CONSULTATION

Claire Connor presented details of the Patient and Public Engagement Report 2018 / 2019.

The report described how the CCG discharged its statutory responsibilities for patient and public participation, as described in the Health and Social Care Act 2012, during the period 1 April 2018 to 31 March 2019.

Also described was the work undertaken to meet the commitment in the CCG constitution; to value people, staff and stakeholders, to be open and transparent, ensure quality and safety are at the heart of everything we do and recognise the importance of effectively engaging patients and the public in order for this to be achieved.

It was confirmed that the joint local authority and CCG engagement team work to support communities to be engaged and empowered and this year we have increased co-production to enable citizens to work alongside the CCG and develop plans together.

The CCG was continue to build on this asset based model to improve engagement in 2019 and beyond to support people to live longer, healthier lives aligned to the vision of Salford's Locality Plan. This would include the development of a new model of mental health involving service users with lived experience in shaping plans and deciding priorities.

Discussion took place in respect of a number of issues, including -

- the distinction of receiving a 'green star' rating from NHS England for patient and community engagement.

Members expressed their congratulations to the staff concerned for their efforts and sought clarity on the work relating to patient and community engagement.

Claire Connor confirmed that it was a statutory duty of all Clinical Commissioning Groups in England to undertake patient and community engagement.

- The process by which the *'joint approaches to engagement with health and care providers, the local authority and the voluntary and community sector to reach those who are most vulnerable and don't usually engage with services'*, would be developed and monitored.

Members noted that the engagement process for hard to reach communities was essential in Salford. They noted the diverse number of groups, including - Black and Minority Ethnic Groups (BME Communities), the Gypsy Roma Traveller communities, the Salford prison population, based at HMP Forest Bank, the increasing numbers of people and families in Salford dealing with issues around poverty and Armed Forces Veterans.

Claire Connor noted the ongoing work to engage with all hard to reach groups and highlighted the ongoing joint work undertaken by the CCG and Healthwatch Salford.

- Homelessness was highlighted by Members as an area of concern relating to access to services.

Discussion took place regarding the work being carried out by the Greater Manchester Combined Authority to tackle homelessness.

Details were also provided relating to the work in Salford by the Council, the CCG, partner organisations and the Voluntary, Community and Social Enterprise (VCSE) sector to both address homelessness and to engage with homeless people.

- Discussion took place relating to the number of organisations carrying out engagement. Confirmation was provided relating to the systems in place to ensure that duplication was avoided.
- Further discussion took place relating to a number of issues, which included -
  - Engaging with protected groups
  - Engagement and Communication Activity 2018-2019
  - Partnership Working

- Future Plans
  - Engagement Plan
  - Digital Engagement
  - Over the Counter Medicines
  - Citizen Panel Engagement
  - Carers Engagement
  - Supporting choice and empowerment

RESOLVED: (1) THAT the report be noted; and that Claire Connor be thanked for her attendance at the meeting.

(2) THAT an item relating to engagement be included annually on the Work Programme.

8. ANY OTHER BUSINESS

(a) Scheduling of Future Meetings

Councillor Dawson reported on conversations relating to the scheduling of future meetings. It had been proposed that, along with the Growth and Prosperity Scrutiny Panel, one other Scrutiny Panel should meet in the evening to allow more opportunity for members who work to attend.

Members were asked to consider this proposal and provide any views to Councillor Dawson who would provide the feedback to the Labour Group.

Members confirmed that they were happy with the current scheduling for meetings of this Panel and would not wish for a change.

RESOLVED: THAT Councillor Dawson provide this feedback to the Labour Group.

9. DATE AND TIME OF NEXT MEETING

RESOLVED: THAT the next meeting of this Committee be held on Wednesday 6 November 2019 at 10.00 a.m.