

GREATER MANCHESTER POLICE AND CRIME PANEL

Date: 23rd September 2019

Subject: Standing Together - Priority 1 – Keeping People Safe

Report of: Bev Hughes – Deputy Mayor for Police, Crime, Criminal Justice services and Fire

PURPOSE OF REPORT

The purpose of this report is to update members of the Police and Crime Panel regarding progress against the commitments under priority one of the Standing Together Police and Crime Plan- Keeping people safe.

RECOMMENDATIONS:

The Panel is requested to note the progress made.

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1. INTRODUCTION AND BACKGROUND

- 1.1 Standing Together, the police and crime plan, is the overarching strategy which outlines the Mayor's vision for how policing and other services which contribute to community safety will be delivered across Greater Manchester.
- 1.2 Standing Together was launched in March 2018 following extensive consultation with district community safety partnerships, partners, communities and organisations from the voluntary and community sector.
- 1.3 The plan identifies 3 key priorities:
- Keeping people safe
 - Reducing harm and offending
 - Strengthening communities and places
- 1.4 Included in the plan are 34 high level commitments which describe the ambitions we have agreed for Greater Manchester.
- 1.5 This report focusses on priority one of the plan – Keeping people safe, and provides a summary of progress to date.

2.0 KEEPING PEOPLE SAFE

- 2.1 Priority one of the Standing Together plan is:

Keeping People Safe – protecting and caring for people who live, work, socialise and travel in Greater Manchester. Protecting those who are vulnerable and those who are victims of crime or at risk of being victimised. Building resilience, feelings of safety and confidence in policing and community safety.

- 2.2 There are 11 high level commitments described within priority one. Summaries of the progress made against the commitments for this priority are set out below.

2.3 Cohesion

We commit to working together to take account of any recommendations from the Greater Manchester Preventing Hateful Extremism and Promoting Social Cohesion Commission

- 2.3.1 In the immediate aftermath of the Manchester Arena attack in May 2017, a Community Recovery Group, jointly chaired by Greater Manchester Police and Manchester City Council, was established. Alongside this, in September 2017, the Greater Manchester

Mayor established a Commission, which was asked to consider any learning in relation to community cohesion and integration.

2.3.3 Both pieces of work highlighted areas of learning, and some key highlights are summarised below. The GM Portfolio holder for cohesion is now Cllr David Jones, Leader of Bury Council. The Deputy Mayor is supporting district level implementation by aligning hate crime funding with the priorities that have been identified:

- The need to provide young people with access to opportunities around learning, training, employment and socialisation was seen as crucial. **With this in mind, the free bus pass for young people was introduced in August 2019.** Alongside this, the Youth Combined Authority have been working with local colleges and businesses to develop opportunities around mentoring, which was identified in the research as a key protective factor in relation to radicalisation.
- **A Cohesion Summit was hosted in July 2019**, which included workshops where engagement tools and techniques were debated and explored.
- In some local areas, **robust tension monitoring** provides the police and partners with a real opportunity to diffuse situations in communities, which have the potential to escalate, very quickly. There are some excellent examples of where graffiti, or social media comments have been addressed quickly and removed. The preventative impact of work such as this cannot be underestimated.
- Whilst a significant amount of training has been provided for partners over the course of the last year, specific issues in relation to countering narratives and holding challenging conversations have been raised by frontline staff. Work has been undertaken to identify a suitable organisation to work at a Greater Manchester level to support this work.

2.3.4 Led by the Deputy Mayor, **Channel peer reviews will recommence in the New Year**, following the successful roll out of the Greater Manchester Dovetail pilot, which saw the responsibility for Channel move from the police to local authorities. Many of the cases referred involve some element of mental ill health and the Greater Manchester Health and Social Care Partnership have made a commitment to attend these meetings.

2.3.5 Chaired by Greater Manchester Police, the **GM Hate Crime Working Group is attended by the GMCA and district hate crime and cohesion leads.** The group monitors hate crime trends, shares best practice and receives awareness raising inputs from third sector advocacy organisations.

2.3.6 The Greater Manchester Hate Crime Awareness Week took place between 4th-10th February 2019 with the aim of raising awareness of hate crime and the reporting and support mechanisms.

- 2.3.7 In 2019, the Deputy Mayor and the Police and Crime Panel **allocated a combined £10,000 to each local authority area to fund hate crime-related activities**. This included the provision of small grants for locally-organised events by local community groups and bring people from different backgrounds together to celebrate diversity and promote cohesion. Over 150 activities and events took place across Greater Manchester directly engaging thousands of people.
- 2.3.8 In addition, **the Deputy Mayor provided £50,000 for a Greater Manchester wide communications campaign**. Utilising the partnership agreed 'Lets End Hate Crime' branding adverts were placed on buses, Metrolink platforms, street billboards, radio adverts and on promotional items, reaching hundreds of thousands of people over the course of the week. All promotional activity directed people to the dedicated Lets End Hate Crime website (www.letsendhatecrime.com) which includes links to digital resources and details on how to report hate crime and access support services.
- 2.3.9 Action throughout the week supported the principles arising from the Preventing Hateful Extremism and Promoting Social Cohesion Commission's 'A Shared Future Report'.
- 2.3.10 The Deputy Mayor is also supporting the development of a Greater Manchester plan, to highlight the collective priorities and actions of the GM partnership to combat hate crime. As part of the development of this work hate crime victims and other interested parties have been consulted to ensure their views are heard. Feedback will be used to further develop the response to hate crime in Greater Manchester and will assist with the Deputy Mayor's ongoing review of victims' services to ensure that victims of hate crime are able to access meaningful help and support when needed.

2.4 Greater Manchester Victim Services

We commit to commissioning victim support services that meet the different needs of victims and care for those who have been abused or exploited.

- 2.4.1. Standing Together and the Justice Devolution arrangements have helped to establish key victim services objectives for Greater Manchester, these are:
- (i) Use public service reform principles in commissioning services
 - (ii) Establish governance arrangements that focus on improving the victim's journey through the criminal justice system
 - (iii) Develop direct referrals for victims to services reducing multiple needs assessment & handovers
 - (iv) Explore digital portals and information pathways
 - (v) Target key areas for vulnerable and repeat victims for system improvements
 - (vi) Support those victims who do not want to enter the criminal justice system to cope and recover.

(vii) Develop a Greater Manchester Victim Needs Assessment to aid targeting resources and policy development

(viii) Deliver a Greater Manchester communications plan to inform victims about the service they can expect to receive

2.4.2 Crucially, this work has also secured the following commitments from the Ministry of Justice as part of devolution agreement:

(i) Continuation of the new Victim Services grant conditions to allow transfer of programmed grant funds into next financial year not exceeding 1% of overall annual funds

(ii) To agree that Greater Manchester is a test-bed for innovative approaches for victims and witnesses including digital pathways, user voice insight and information systems

(iii) To undertake joint working to evaluate the effectiveness and quality of nationally commissioned services for victims, in support of a seamless system in Greater Manchester

(iv) Adoption of a scrutiny role for the monitoring of the Victims Code of Practice and use the Greater Manchester dashboard to identify key issues in the local justice system which require a joined up approach to deliver improvements

(v) To agree a programme to develop stronger links and ways of working at local level for the benefit of witnesses in Greater Manchester

(vi) Work with Greater Manchester to understand the impact of the Criminal Injuries Compensation Scheme on Victims of Terrorism

2.4.3 **To support the objectives and commitments above, the Deputy Mayor has instigated a Strategic Review of Victim Services.** This review started in May 2019 with a well-attended and well-received partnership workshop. The purpose of the Victims' Service Strategic Review is to ensure that services we commission or grant fund are aligned to our Standing Together priorities, cost effective, achieving the desired outcomes in the Victims Outcomes Framework and most importantly, are supporting the needs of victims. The review will also consider system and structure issues across the criminal justice system. Ensuring that the voices of victims contribute to any service design process is vital, therefore a call to evidence and public survey has been launched over the summer 2019. The review findings and recommendations will be reported in November 2019 following a further partnership workshop.

The development of a serious violence programme for Greater Manchester and the creation of a Violence Reduction Unit was in part informed by a comprehensive community consultation exercise, including a workshop with the Youth Combined Authority on knife crime / violent crime and by speaking to students, teachers, parents, young offenders and other community groups

(ix) In regards to rape and sexual assault support service, GMCA through the Justice Devolution agreement, was invited by the Ministry of Justice to take part in their bid process and jointly review and approve bids for support services for rape and sexual assault. This has

resulted in the award of grants to three Greater Manchester services for three years; further work will take place to undertake joint performance management, with the prospect of the devolution of funds in the longer term. **The Deputy Mayor has also conducted a Round Table process on rape and sexual assault with key criminal justice agencies to understand the system issues and the impact on prosecution rates.** This has led to a clear understanding of where the system issues are and what needs to be done. A Rape Strategy Group has been established as part of Local Criminal Justice Board arrangements to ensure the focus is maintained and issues are addressed. The work will contribute to the Strategic Review of Victim Services regarding the support available to victims at point of crisis and throughout and beyond the criminal justice system.

(x) In addition to services mentioned above, the Deputy Mayor commissions a range of specialist victim support services including:

- Hate Crime
- Domestic Abuse support line
- Contribution to Independent Domestic Violence Advocates
- Honour Based Abuse
- Female Genital Mutilation
- Rape and Sexual Assault including Independent Sexual Violence Advocates
- Modern Slavery/ Human Trafficking

All of the commissioned services will be consider in the strategic review to ensure we have the right mix of services available.

2.5 Place based responses for preventing ASB and crime

We commit to working in partnership with local authorities, housing providers, Transport for Greater Manchester and public health to develop effective responses to flagrant use of drugs in public, the litter related to this and to educate young people about the risks associated with using drugs.

We commit to working with Community Safety partnerships to develop a consistent, place-based response to dealing with and preventing anti-social behaviour and crime.

2.5.1 Consultation with the public and front line staff highlighted the issues of anti-social behaviour and fear as a result of the use of drugs in public places, drug related litter and the importance of educating young people about the risks of drugs use.

2.5.2 **The Greater Manchester Drug and Alcohol Strategy was launched in March 2019** together with an implementation plan outlining a detailed programme of work across each of the six priorities which are set out below and cut across all three priorities of the Standing Together plan:

- Prevention and Early intervention
- Reducing drug and alcohol harm

- Building recovery
- Reducing crime and disorder
- Availability and access
- Night time economies

2.5.3 The strategy commits to working with “Community Safety and local partners to address drug related litter, open use of drugs, and drug and alcohol related anti-social behaviour, inclusive of more recent issues relating to visible drug use such as Spice.”

2.5.4 Work is currently underway to progress this with GMP who will join with locality Community Safety Leads, Drug and Alcohol Commissioners and Housing Providers to identify issues, map hotspots and develop potential solutions, sharing good practice and evaluation. This work will commence before the end of the year. Community Safety Partnerships already utilise funding from the Deputy Mayor to support targeted multi-agency activity to address issues that concern the community in the place they live. Environmental anti-social behaviour, tackling drug related litter and overt drug use are key priorities for this approach. Neighbourhood policing is an important focus for the Deputy Mayor who committed to working with the Chief Constable to ensure that this is prioritised in the deployment of increased numbers of police officers.

2.5.5 **GMP are also planning to pilot Licensing Support Assessments that will develop and encourage responsible management of Licensed Premises** and thereby reduce and prevent harm. This will be initially piloted in Manchester City Centre with a view to rolling out across Greater Manchester.

2.5.6 Educating young people and reducing harm is also a key priority for this area of work. **Funded by the Deputy Mayor, the Greater Manchester Drugs Early Warning System (EWS) was launched in 2017.** It consists of two elements, online Professional Information Networks (PINs) consisting of over 700 Greater Manchester professionals across our ten local authorities and a multi-disciplinary online Drug Alert Panel consisting of local professionals from the NHS, PHE, GMP, Manchester Metropolitan University and drug service providers. The Alert Panel investigate drug related incidents and recommend appropriate responses. The EWS works in tandem with MANDRAKE, a joint GMP, Manchester Metropolitan University initiative that enables drugs to be tested rapidly when incidents occur.

2.5.7 The main bulk of the work is conducted via the PINs which enable professionals to share knowledge, keep up to date with national and local drugs intelligence, and make appropriate responses. For example, professionals from across Greater Manchester were able to exchange information and knowledge on the recent rise in the use of Xanax (alprazolam) by young people and produce safeguarding protocols and clinical guidance. Alerts are only issued on rare occasions: the most recent example (July 2019) was a warning issued following multiple incidents of school children being hospitalised after vaping what they thought was ‘THC’ or ‘cannabis oil’. Testing confirmed that the products

actually contained synthetic cannabinoid receptor agonists (Spice). In tandem with a public warning, the EWS provided briefings for schools and young people's substance misuse teams to inform their responses.

- 2.5.8 The work of the EWS will directly inform the year two action (2020/21) in the GM Drug and Alcohol Strategy Implementation Plan which commits to working with localities "to promote the best evidence based drugs and alcohol education and prevention activities for schools and services and community groups that have contact with our children, young people and families."

2.6 Fraud and online vulnerability

We commit to developing a fuller understanding of the nature and scale of online vulnerability and working with service providers to make people safer when they are online. This will require establishing the resources needed to increase online safety.

- 2.6.1 Standing Together identified the way demand for services is changing and now includes digital crimes which increasingly target some of the most vulnerable people in our communities. In response to this the Deputy Mayor committed to support businesses to better protect themselves against cyber-attacks and to improve awareness of cyber and economic crime amongst vulnerable communities.
- 2.6.2 **The Cyber Resilience Centre for Greater Manchester** - In support of the Greater Manchester Digital Strategy, **the Deputy Mayor and GMP have committed to addressing the need for businesses to be better prepared for the cyber threat and digital enablement through the creation of a Cyber Resilience Centre.** This initiative already has strong founding and follows similar successful initiatives, both in Scotland and in London.
- 2.6.3 In a joint venture between GMP and Manchester Digital, the Cyber Resilience Centre will deliver cyber security advice and services that aim to rescue and rebuild businesses that could be at risk from, or have suffered a cyber-attack. The centre would provide the required 'Prevent' messaging to complement other GMCA work around cyber innovation and business growth. Specifically the centre would work with partners and key stakeholders to prepare cyber resilience and contingency planning exercises; connect regional and national law enforcement activities around cyber-crime and develop academic research and volunteer networks to support live investigations and digital challenges. Opportunities will also be created to harness the skills of young people to divert them away from cyber-crime.
- 2.6.4 The centre will be engaging key industry partners over the coming months ahead of launching in November 2019.
- 2.6.5 On the 1st November 2017, **GMP launched the Cyber and Economic Crime Awareness Service (CECAS) with funding provided by the Deputy Mayor.** The service is located within

GMP's Economic Crime Unit, it aims to safeguard people with high risk needs, prevent people becoming victim of further crimes and offers an enhanced level of victim care including volunteer visits. w

- 2.6.6 CECAS identifies vulnerable victims from police victim data and Action Fraud referrals and staff make contact with victims or their guardians if preferred, to enable an assessment of need and to ensure that they do not become a repeat victim of crime.
- 2.6.7 With a large percentage of those falling victim to telephone scams, online scams and doorstep crime being older members of the community, **GMP has also recruited a band of older and retired volunteers for its Senior Scam Busters Team**, who are trained to give fraud advice and guidance to their peers.
- 2.6.8 Since its launch CECAS has provided support to over 2,100 victims through the provision of crime prevention advice, home visits and referrals to other agencies for additional support. National research exists to suggest that if you have been a victim of fraud once, you are more likely to be a repeat victim. CECAS has worked to focus on vulnerable victims and to date there have only been two reported repeat victims within this cohort, well below any national figures on this, demonstrating the positive impact of this programme. Additionally, victims are being supported to claim back money lost through the scams, totalling more than £880,000 to date.
- 2.6.9 The CECAS programme has received funding from the Deputy Mayor over the last two years and will now be considered as core business for GMP. Work is underway to scope potential opportunities to expand the use of volunteers to reach more vulnerable victims and communities.

2.7 Domestic Abuse

We commit to looking to expand and develop the access to forensic and aftercare services provided to victims, particularly those who have been abused or exploited. By taking a place-based approach to providing the aftercare to victims of rape and sexual assault, female genital mutilation and child sexual exploitation, victims will receive the care they need closer to home.

- 2.7.1 Domestic abuse and the impact on victims, families, witnesses and communities remains a key work area and is highlighted as such within the Standing Together plan.
- 2.7.2 **A new outcomes framework and performance dashboard are in the process of being developed for the GM Domestic Abuse Partnership Board.** A draft of this will be presented at the Domestic Abuse Partnership Board meeting in October and will consider data from criminal justice, education and some parts of the health system, in the first instance. The dashboard will also consider the domestic abuse data which is available in

relation to young people as direct victims and/or perpetrators, to attempt to pull together a broader understanding of this emerging area of risk.

- 2.7.3 Following the success of the Home Office Innovation Fund pilot, **a STRIVE contract has been awarded for 3 years to provide an early help offer to victims of domestic abuse who are assessed as being a “standard” risk, by the police.** GMP are supporting the service by providing dedicated risk assessors in each division, who will ensure that the volunteers who directly support the victims of domestic abuse are not placed at risk themselves.
- 2.7.4 Early indications from the pilot suggest that the vulnerability of service users is reduced, following the STRIVE intervention. Roll out across the region will be completed by September 2019, with a dedicated volunteer coordinators working in each GMP cluster. An evaluation will be produced to inform future commissioning decisions.
- 2.7.5 Grants continue to be issued to support victims of domestic abuse from the victims fund. **Projects that have received support include an LGBT dedicated IDVA, who supported over 100 cases in the first year.** As calls to the police are logged, with the introduction of the D66 closing code (which flags LGBT victims), the demand for this service is likely to increase.
- 2.7.6 A Domestic Homicide Review (DHR) lessons learned event is planned for November. These have been well attended in the past and allow for partners to discuss learning from domestic homicides in a non-threatening space. The event will allow for any learning, which has been implemented locally following the last session, to be shared with partners.
- 2.7.7 **Workshops have been held to address the issue of stalking and develop a problem solving approach to stalking in Greater Manchester.** A successful CPD event was held in July 2019 to raise the awareness of the issues of stalking, as evidence suggests that the issue is under recorded.
- 2.7.8 **An audit of perpetrator provision is underway.** This will complement a report that outlines the current offer in terms of perpetrator provision across Greater Manchester, identify best practice, gaps and opportunities. Crucial to this work is to develop a consistent approach to provision across the city region.

2.8 **Complex safeguarding**

We commit to working together to review our approach to complex safeguarding of children in Greater Manchester and take account of any recommendations made by the Assuring the Effectiveness of Multi Agency Responses to Child Sexual Exploitation in Greater Manchester work

We commit to maintaining a focus on the needs of children and young people, striving to keep them safe and recognise that they can be victims of crime at home and in the community. We will consult with the Youth Combined Authority and will consider creating a schools engagement panel about how best to keep young people safe

- 2.8.1 **Seven out of the ten districts now have a complex safeguarding team.** The areas outstanding (Oldham, Bolton & Tameside) are being supported to develop their teams so that all districts have a team in place by 2020. All teams will deal with Child Sexual Exploitation (CSE), Child Criminal Exploitation (CCE) and Modern Slavery. A partnership peer review will have been completed in all areas by the end of September and feedback is being shared with the senior leadership team in each area to develop and implement a complex safeguarding action plan.
- 2.8.2 **All 10 areas will have had Trauma, Strength and Relationship Based practice training delivered by Research in Practice by the end of 2019.** The Complex Safeguarding Performance Framework is now in place and the first quarter reporting was presented to the Complex Safeguarding Executive in August. Greater Manchester is working with the Barnardo's national centre of expertise to develop a Complex Safeguarding Assessment tool that will be research and evidence based. This will be evaluated by the 'What Works Centre'.
- 2.8.3 **Greater Manchester hosted a national Complex Safeguarding conference in April** with very positive feedback from the 250 person audience. A CPD event with the Complex Safeguarding and Challenger Teams took place in May and the next event will take place on 30th October. There is an Operational group for CSE and CCE and a steering group for Complex Safeguarding attended by Children's Services Heads of Service and key partners.
- 2.8.4 Greater Manchester has successfully supported a consortium of Research in Practice, The Children's Society and The University of Bedfordshire in securing the contract for the DfE-funded Child Exploitation Support Programme enabling us to have access to a wealth of research and best practice in working with young people at risk of exploitation.
- 2.8.5 The Children's Society 'Footsteps' project, a bespoke intervention to target children at risk of going missing repeatedly, ceased operation in February 2019, following two year seed funding from the Mayor/Deputy Mayor. The project was designed to establish what works for children who go missing from home, to try to reduce the number of incidents.
- 2.8.6 The evaluation of the project demonstrated that children who are offered bespoke interventions do reduce the number of times they go missing. The project also identified a number of key criterion that supported this. At the Directors of Children's Services (DCS) meeting on 5th April 2019, DCSs agreed to conduct an audit of their local missing from home services, to determine what best practice and gaps exist locally. This audit will be completed by January 2021. **On the back of the success of the Deputy Mayor's funding,**

the Children's Society have since been awarded Big Lottery funding, to continue to develop the missing from home response across GM.

2.8.7 The Deputy Mayor also funds a GM wide bespoke service to provide support for victims or those at risk of Female Genital Mutilation (FGM) up to the age of 21 called the Guardian Project. The project provides emotional support for girls directly affected and also provides support and education for their families and communities. Work is also delivered in at risk communities and schools across the conurbation. In its first year of operation, the "Guardian Project" saw over 100 females, from across the GM footprint. The project supported professionals in safeguarding meetings, provided advice and support to families and supported the police and other agencies to issue FGM Protection Orders.

2.8.8 An FGM needs assessment has recently been produced, which highlights where the key risks and concerns are. An FGM annual report has also been produced by the GM FGM forum, which outlines headlines in terms of progress over the last year and includes:

- The establishment of a GM reporting protocol
- Operation Limelight (awareness raising project at Manchester Airport)
- Community engagement events to raise the profile

2.8.9 The partnership work that has been undertaken by the project means that professionals now have a much clearer understanding of routes into advice and support. They are able to access culturally sensitive support, which enables a more culturally appropriate response when issues are raised at safeguarding meetings.

2.8.10 Community engagement events in those areas which may be more at risk of FGM have taken place and as a result, the number of referrals into the Guardian project have risen from 83 to 140 in the second year. This means more children are accessing the support they need, if they have either had FGM, or are deemed to be at risk.

2.8.11 The project is currently being reviewed as part of the review of the GM victim services.

2.9 Honour Based Abuse

We commit to further expanding the training offered to frontline workers to help them spot the warning signs of a possible forced marriage to prevent victimisation

2.9.1 Project Choice is funded by the Deputy Mayor and is managed by Oldham Council, on behalf of Greater Manchester. The service receives referrals from across Greater Manchester, with the greatest number of referrals coming from Manchester and Oldham. The project provides support for individuals at risk of Forced Marriage and Honor Based Abuse and has supported agencies to issue a number of Forced Marriage Protection Orders, over the course of the last year. The project also does awareness raising for professionals and in schools.

2.9.2 The project is currently being reviewed as part of the review of the GM victim services.

2.10 Mental Ill health

Mental health nurses will be based in the police control room, providing advice to the police about how to respond when calls are received from people who appear to be in distress due to their mental ill-health. This will help the police to make better choices and to get people who are in crisis the right support more quickly. It also avoids unnecessary visits to Accident and Emergency.

2.10.1 **The GMCA and GM's ten clinical commissioning groups (CCGs) now jointly commission the GM Control Room Triage team (CRT).** This team is fully integrated into the vulnerability support unit in GMP's police control room. Members of the team provide direct advice and support, on a 24/7 basis, to police officers when they encounter mentally vulnerable members of the public. This includes guidance about decision-making and support for system navigation, and often takes place during time-critical emergencies involving risk to life. The purpose of the team is to help the police to make better choices, and to get care and support to people who are in crisis quickly and effectively.

2.10.2 An evaluation of the pilot undertaken in the first part of 2019 has found that:

- 30% of all incidents supported by GMP which featured mental health as a primary characteristic were supported by the service. Cases supported included critical emergencies, for which CRT was able to support system navigation, and less urgent cases involving concern for welfare, for which CRT was able to step down an unnecessarily intensive system response.
- 96% of police officers felt that the service enhanced their decision-making, and gave them increased confidence that the outcome of a given incident was appropriate.
- The service created demand reduction savings for a range of partners, including reduced call-outs for GMP and reduced attendances at A&E.

2.10.3 This pilot period is due to conclude on 31st January 2020, and the Deputy Mayor and NHS commissioners have confirmed support to fund the service (with the revised name "Mental Health Tactical Advice Service" for an additional 24 months (to the end of January 2022).

2.10.4 In addition to this commission, colleagues from the team continue to support a broad agenda around mental health and policing. This includes:

- Collaborating with colleagues from GMP, NWAS and mental health to design a pan-GM, multi-agency protocol for responding to concern for mental wellbeing;
- Supporting a partnership-level, system-wide problem statement for section 136; and,
- Engaging partners to ensure that enhancements around crisis care in the NHS long term plan adequately support the police.

2.11 Modern slavery

We commit to lobbying government about the importance of addressing poverty in the countries in which victims of modern slavery originated. We also commit to lobbying the Home Office to improve the services offered to repatriated victims in country of origin.

- 2.11.1 The multi-agency approach to modern slavery has continued apace, with partnership meetings taking place every six weeks to highlight emerging threats, trends and develop a coordinated response to slavery. This has had an impact on some significant modern slavery operations and investigations over the past 12 months, including **implementing the first Slavery and Trafficking Risk Order in Greater Manchester.**
- 2.11.2 Slavery and trafficking convictions have been successfully pursued and obtained against organised crime group members in Rochdale, where individuals were being criminally exploited in drug trafficking. These were secured through innovative investigative work that included taking a victimless, evidence based approach which enabled the vulnerable victim to be safeguarded against retribution.
- 2.11.3 On 30th August 2019, the Greater Manchester Modern Slavery Business Network hosted a workshop with the Home Office's Modern Slavery Unit as an opportunity to review the recommendations from in the Independent Review of the Modern Slavery Act and influence the proposed changes to primary legislation with the intention of reducing the likelihood of international trafficking and modern slavery
- 2.11.4 **The Deputy Mayor has agreed that Greater Manchester will be a host site for a Victim Navigator role, funded by the charity Justice and Care.** The role will work with the Modern Slavery Co-ordination Unit and local investigation teams to support identified victims of modern slavery, in both obtaining available support post exploitation, repatriation to a home country is required (including working closely with support agencies within that home country), and enabling the victim to better support prosecutions, if they choose to.
- 2.11.5 Stop the Traffik UK continue to provide support to the NGO forum, and are providing a more evidence based approach to modern slavery, enabling a framework for open source and community data to be gathered and analysed, and bespoke products to be created to highlight issues and themes affecting support agencies and victims in Greater Manchester. This includes phase two of a research project exploring the exploitation of the homeless community in Greater Manchester. It is intended that this will build the available evidence base and enable the city region to work with support agencies and individuals to be more aware of the risks of exploitation, enabling increased prevention and protection against vulnerability.

2.11.6 We have developed, in partnership with the Association of Directors of Social Services (ADASS) and Stop the Traffik, train the trainer packages that have been rolled out across the city region. Over 100 individuals from Local Authorities, Foundation Trusts and Mental Health Trusts have attended the training, targeted at adult providers, with training sessions being cascaded to their own organisations by those trained. A package to include children's services has been developed, with additional input by Barnardo's (provider of the Independent Child Trafficking Guardian service) to be delivered in 2019/20.

3.0 STANDING TOGETHER OUTCOMES FRAMEWORK

3.1 Previously reported to Police and Crime steering group and the Panel, the Deputy Mayor has supported the development of an outcomes framework for the Standing Together plan.

3.2 The outcomes framework has been developed using a wide range of data, including data from GMP, the Office of National Statistics and Ministry of Justice.

3.3 In addition to data that is already available, there was an identified gap of data providing insight into public protection that was consistent across GM. To this end an ongoing public perception survey has been commissioned which asks people's perceptions of safety, confidence in GMP and other community safety organisations, satisfaction with services that the person has been in contact with, some indicators of community cohesion and a number of demographic questions.

3.4 Recognising the differences in data analysis across districts, an electronic dashboard has been developed, bringing together all of the relevant data in the outcomes framework under each of the Standing Together priorities. The dashboard is web based and provides a breakdown of data at a GM, Local Authority and lower (where data is available).

3.5 The dashboard has been presented to colleagues in districts and it is intended to be used to complement local arrangements and data collection.

4.0 RECOMMENDATIONS.

4.1 Recommendations are at the front of the report.

