

0-25 Transformation: Highlight Report

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Salford City Council



Sub-Group/Programme: Therapies ERG (SLCN & OT / PT)

Lead: Tori Quinn

Work programme context:

OT/PT

This is a continuation of the therapies test for change work. It builds on the SLCN review and re-specification and is a joint service review of OT / PT with a view to developing a new joint, outcome-focussed, service specification across the CCG and LA.

SLCN

Focussed on implementation of the new specification based on the new schools based delivery model N.B. COVID-19 has affected delivery of the full specification. COVID has caused significant disruption to service delivery, altering the needs and demands on the services. This will affect the full delivery of the SLCN specification. The provider has developed proposals to ensure provision for children in the current context, but recovery to pre-COVID levels may take some time.

Programme structure and implementation:

OT / PT working group that meets to review current service and develop new service specification feeding into Therapies ERG.

SLCN implementing the new specification, reporting to Therapies ERG with task & finish groups established around particular issues.

Exception reporting through to POG

Progress summary (last 8 weeks): *(high level and by exception)*

SLCN

- Additional assessment clinics during summer holidays and additional Saturday clinics for initial assessment and some treatment waiting list work
- Increasing number of “was not brought” to appointments and service trying to rectify this
- 4xB5 SLTS all started in August (1 currently working at B4 until HCPC reg comes through). Recruited to 3.2xB6 in Sept should be in post Dec/Jan. Interviewing for 0.6xB7 end of Oct. 1xB7 12 mnth position to cover secondment appointed to – awaiting start date.

OT / PT

- New clinic template in place providing increased number of face to face appointments- currently 27% of appointments are virtual.
- All training for recommencing hydrotherapy will be completed this week.
- Successful recruitment to Full time B7 OT – Complex Needs lead role aim to start January 2022. No locums or NHSP staff available to cover until then.
- Team have moved to SJH.
- MSK clinic New to Follow up ratio reduced to 1:1 to accommodate increasing referral numbers. Resulting in less capacity to offer follow up appointments.
- Long term sickness in LSS service is impacting on delivery of full training calendar
- Frequent changes of MDT meetings is impacting on the teams ability to attend the meetings and therefore support joint working and the child.

Outlook summary: (next 8 weeks)

SLCN

- Continue to risk assess service delivery especially in light of increasing waiting lists
- Induct new staff & recruit additional staff
- Completion and sharing of report reviewing delivery of the new service specification in its first year – CCG to share template
- Obtain final sign-off of SCC contribution to joint commission

OT / PT

- Hydrotherapy to commence after half term at SRFT site. Special school pools not yet established.
- Expansion of Complex physical needs service to include MDT meetings with other health colleagues.

Upcoming Milestones/Next steps/Key Decisions	Date
Re-specification of OT / PT service & business case to support additional resource	? CCG awaiting data from SRFT

Financial spend/requests:

Business case to be prepared for additional investment in OT /PT to ensure future service addresses gaps identified within the review.

Risks

1. Estates: lack of adequate therapy space in some schools and difficulties in travelling across a number of school sites where staff are often not trained to be able to support the child. Any new specialist input into schools needs additional resource that needs to be factored in
2. Post 16yr olds: increasing numbers with EHCPs are accessing post 16 learning pathways e.g. 213 young people in City College with EHCPs requiring input, albeit not all with therapeutic needs, 75 young people who have moved from Year 11 to college who would require ongoing SALT input. The majority have EHCPs with SALT hours, with many of them continuing to stay on at Oakwood and Chatsworth college provision
3. Achievement of stated EHCP hrs: if EHCP hrs are prioritised in the current situation then preventative work is not being done which will impact in the longer term, potentially with increased numbers of EHCPs. Also it is not always possible to deliver what is stated in the Plan due to COVID restrictions, however there is no longer the relaxation of the legislation to 'reasonable endeavours' as there was in the initial months of the pandemic
4. Developmental Language Disorder: this is under-identified in Salford, work is ongoing to raise awareness and if this leads to greater identification, then this may mean that there needs to be a re-prioritisation of resource based on need, which may mean that some CYP no longer receive a service
5. Gaps identified in new SLCN service specification: lack of provision for PRU's and independent Jewish schools
6. Staffing issues: SaLT have had experienced staff leave and have struggled to recruit to vacancies, OT / PT need locum cover and do not have the capacity to engage in the business case development at the moment
7. Impact of managing children from out of area – Shirley Gallagher-Woods is leading some GM work on this area & SaLT is contributing data
8. Moving and Handling Risks Assessments in Schools: As the employer schools have duty of care to ensure employees and pupils are safe, including adequate training, equipment and policies being place. This is not happening in all mainstream schools and has been raised with management but not yet implemented
9. COVID-19 Impact: Late cancellations due to isolating/bubble closures means slots go unutilised. Additional cleaning is also required meaning clinic slot times have been increased. Both of these issues risk increasing waiting times

Summary of Risk	Summary of Mitigation	RAG Rating
Post 16yrs	1. Review the data and scope the provision 16+	
Estates issues	1. Proposed Changes to education estate shared at LA/CCG Liaison Meeting 2. LA/CCG planning on health services in special schools – meetings to be resumed	
Gaps in SLCN service specification	1. Training to be offered to independent Jewish schools – this has been taken up 2. 16+ in schools & colleges & PRU's to be explored as part of first year review of the spec	
Staffing Issues	1. SaLT have appointed newly qualified staff and will train them up but this will be more resource intensive in the short term	
Out of Area issues	1. SaLT are contributing data to the GM review of this area	

Issues for escalation (through 0-25 Advisory Board and/or Commissioning Committee)