

# Health and Social Care Scrutiny Panel

6 July 2022, 10:00am – 12.11pm

## Present:

Councillor Margaret Morris - in the Chair

Councillors Damian Bailey, Paula Boshell, Jim Dawson, Jim King, Jake Rowland, Arnie Saunders, Irfan Syed, Les Turner and John Warmisham

## Co-opted Members:

Bruce Poole	Salford CVS
Phil Morgan	Healthwatch Salford

## Invitees:

Katie Foster-Greenwood	Managing Director of Operations (Salford Royal Foundation Trust)
Bruce Martin	Chair of Integrated Care Division (Salford Royal Foundation Trust)
Ruth Chamberlain	Managing Director, Integrated Care Division (Urgent and Emergency Care) (Salford Royal Foundation Trust)

## Officers:

Janice Lowndes	Assistant Director People and Communities
Mike McHugh	Senior Democratic Services Officer

### 1. Apologies for absence

Apologies for absence were submitted on behalf of Councillors Yolande Amana-Ghola and Tanya Burch.

### 2. Declarations of Interest

There were no declarations of interest.

### 3. Minutes of Proceedings

The minutes of the meeting held on 6 April 2022 were approved as a correct record.

#### 4. Matters Arising

There were no matters arising.

#### 5. Salford Royal NHS Foundation Trust Update

Katie Foster-Greenwood, Bruce Martin and Ruth Chamberlain provided details of the information which had been requested by the Panel, as follows -

- (a) Access to the Accident and Emergency Department, including details of waiting times.
- Presentations to A&E had returned to pre-Covid levels
  - Emergency admissions from A&E had returned to 85% of pre-Covid levels
  - Details were provided relating to the average waiting times in A&E
  - Discussion took place relating to how the acuity of patients was determined and the work that this involved regarding (i) admission; (ii) treatment and (iii) discharge

- (b) The impact of GP waiting times on the number of people presenting at the Accident and Emergency Department.

Discussion took place relating to the number of people attending the A&E department as a result of not being able to make a suitable appointment with a GP.

- (c) The way in which the new Greater Manchester Major Trauma Hospital would operate.

It was reported that the Greater Manchester Major Trauma Hospital would receive major trauma patients from across Greater Manchester. It would also be the hub site for high-risk emergency general surgery across Bolton, Salford and Wigan.

It was noted that the Greater Manchester Trauma Hospital was a separate function at Salford Royal and it would have no impact on other 'beds' at Salford Royal.

- (d) Discharge arrangements from the hospital, both to home and to other care settings.

It was reported that currently 950 bed days were lost at the hospital due to delayed transfer of care. This was mainly due to issues within the social care system.

Discussion took place in respect of a number of issues, including -

- the Home First system

The aim of this system was that, where appropriate, to ensure that people being discharged from Salford Royal were sent to their own homes with any appropriate care packages they required.

- the work being undertaken to improve the discharge planning, including communication with patients and their families
- the function of the Greater Manchester Trauma Hospital
- the need to ensure that people attend the Accident and Emergency Department only for those issues which are 'accidents and emergencies'
- the current shortage of social care staff including occupational therapists.
- waiting times for treatment. It was noted that this issue was being addressed following the major issues which had been caused by Covid
- the number of non-Salford residents who attend the Accident and Emergency Department
- The work at the Bevan Unit (Intermediate Care Unit)

RESOLVED: (1) THAT Katie Foster-Greenwood, Bruce Martin and Ruth Chamberlain be thanked for their attendance at the meeting.

(2) THAT consideration of the issue of attendance at the Accident and Emergency Department only for those issues which are 'accidents and emergencies' be referred to the GP Liaison Committee.

(3) THAT an update on this matter be presented at the meeting of this Panel in February 2023.

## 6. Support for Ukrainian Refugees - Update

Janice Lowndes gave a presentation on the work being undertaken to support Ukrainian refugees including details as follows -

- National Schemes
  - Independent Route
  - Family Scheme
  - Homes for Ukraine Scheme

- Homes for Ukraine Process
  - Application to become a Host
  - Assessments housing, DBS and safeguarding
  - Council allocated £10,500 for each approved arrival
  - Host provided with a monthly thank you £350
  - Welfare Team visits
  
- Support in Place
  - 3-year visa allocated
  - Minimum of 6 months in host accommodation expected
  - Access to health care
  - School places
  - Employment/Benefits
  - Housing
  - Community schemes
  
- Current Position in Salford
  - 116 applications to be a host
  - 105 adults arrived
  - Of which 22 children
  - 3 families left Salford scheme
  - 4+ families relationship breakdown
  - 104 signed up with health services from all schemes
  - 24+ signed up for work/Benefits
  - 31 children Primary and 17 Secondary Schools all schemes
  
- Current Position in Salford
  - 116 applications to be a host
  - House assessment completed
    - 61 approved
    - 19 not approved
    - 12 withdrew
    - 10 awaiting information
    - 14 awaiting assessment
  - Main reasons for not approval are
    - Not enough space
    - Unsuitable property
  
- Current Position in Salford
  - 116 households to have DBS checks
  - 148 links to complete the application sent out
  - 34 full households completed
  - Awaiting results for 12 individual applications
  - Main reasons for not progressing:
    - Awaiting ID
    - Safeguarding

- Current Position in Salford
  - 161 Safeguarding checks completed
  - 151 approved = 82 households
  - 10 not approved
  - All areas of assessment must be approved before progressing
  - 600 expressions of interest for the scheme to be considered for alternative accommodation
  
- Challenges
  - Data
  - Speed of arrivals
  - Completing DBS checks
  - Alternative accommodation
  - Unknown numbers of people through other routes
  - Family/relationship breakdown
  - Pressure on housing and services
  - Staff capacity to run the scheme

Discussion took place in respect of a number of issues, including -

- concerns relating to possible instances of 'people smuggling' and abuse of refugees
  
- work being undertaken to ensure that support is offered for school places, GP and dental registry
  
- the schemes currently in operation and the ways in which they are operationally different

RESOLVED: (1) THAT the report be noted.

(2) THAT an update report in respect of this issue be presented at the meeting of this Panel in October 2022.

## 7. [Work Programme 2022 / 2023](#)

Members requested that the following issues be included on the draft work programme -

- Support for Ukrainian Refugees - Update (October 2022)
  
- Salford Royal NHS Foundation Trust Update (February 2023)

RESOLVED: (1) THAT the work programme be noted.

(2) THAT the issues for consideration at the next meeting of this Panel, as detailed below, be noted -

- Salford ICS Update
- Thrive Programme Update

8. Any other business

There were no items of any other business.

9. Date and Time of Next Meeting

RESOLVED: THAT the next meeting of this Panel be held on Wednesday 7 September 2022 at 10:00am.