

**REPORT OF**

---

**TO: The Community and Neighbourhoods Scrutiny Panel**

**ON: Monday 21 November 2022**

---

**TITLE:** East Salford Neighbourhood and Swinton and Pendlebury Neighbourhood - Resilience Forums Update

---

**RECOMMENDATIONS:** The Community and Neighbourhoods Scrutiny Panel is requested to note the information.

---

**EXECUTIVE SUMMARY:**

The purpose of the report is to provide an overview of the work of the East Salford Neighbourhood Resilience Forum and Swinton and Pendlebury Neighbourhood Resilience Forum during 2022.

---

**BACKGROUND DOCUMENTS:** N/A

---

**KEY DECISION:** NO

---

**DETAILS:**

**1. INTRODUCTION**

Neighbourhood Resilience Forums (NRFs) were established in each of the city's eight neighbourhood areas in April 2020 in response to the Covid pandemic with the purpose of;

- Developing civil resilience in Salford at a neighbourhood level.
- Being the multi-agency tasking and co-ordinating group for each Neighbourhood area.

This paper provides an update on the work of two NRFs – East Salford Neighbourhood Resilience Forum (covering the wards of Broughton, Kersal and Broughton Park, Blackfriars and Trinity) and Swinton and Pendlebury Neighbourhood Resilience Forum (covering the wards of Pendlebury and Clifton, Swinton and Wardley, Swinton Park).

**Partnership – Resilience Forums**

Both Forums are now embedded in each neighbourhood as the model of effective partnership working. The NRFs model has enabled proactive responses to neighbourhood issues to be addressed, a shared desire to work together to get business done and improved methods of communication.

NRFs in each neighbourhood meet monthly and are well attended by elected members and partners, both internal and external from the council.

Both NRFs have a standard agenda which allow partners to provide an update regards their area of work and to identify and highlight any problems, barriers, or challenges.

Partners are:

Greater Manchester Police  
Great Manchester Fire & Rescue Service  
Public Health  
Health Improvement Team  
Regulatory Services  
Youth Services  
Salford Community Leisure  
Housing Providers  
Environmental Services  
Prevention & Cohesion

In each neighbourhood specific representatives from partner organisations relevant to that area are also included on the agenda. In East Salford these being Broughton Hub, Inspiring Communities Together and The Broughton Trust and in Swinton and Pendlebury Swinton Gateway and Swinton Shopping Centre Manager. There are several housing providers across the neighbourhoods, ForHousing, Salix Homes, Irwell Valley, Onward, all of which have an identified representative who attends NRF.

Councillors' updates are also a standard agenda item which provides an opportunity for members to raise specific issues with partners if they haven't already been discussed through their updates. This has been particularly useful in being able to respond to resident issues raised around community safety, housing, public health and council services. The effectiveness of NRFs and its partners is also demonstrated by partners working together in new ways outside of formal meetings to tackle issues raised and working together as one team.

## **2. KEY DISCUSSION AND ACTION**

A summary of the key discussions and actions for each NRF is detailed:

- Bike seizures around Heath Avenue and Kersal supported by a communications plan.
- Burglaries, activity around cocooning, community engagement, target hardening.
- Vehicle Crime, particularly theft of catalytic convertors – intense activity through engagement, awareness raising.
- Community reassurance, working with GMP, CST and Broughton Park Community Patrol.
- Developing a community engagement plan for Clowes Park.
- Swinton Town Centre anti-social behaviour responded to with patrol plan, youth engagement, CSRT referrals.
- Leaflet drops in target areas to encourage the reporting of crime.
- Working with GMFRS to improve security of Swinton Park Golf Club.
- Seasonal issues regard youth related anti-social behaviour.

- Partnership planning regarding seasonal campaigns Safe 4 Summer and Operation Treacle.
- Action plan to address antisocial behaviour and building management issues at Adelphi Wharf apartments.
- Responding to off road bike issues at Swinton Greenway and Moorside Park through encouraging reporting, patrol plans being in place and improved Section 59 signage.
- Promoting Covid vaccination sites and public health messages.
- Understanding health inequalities and working with partners to address these.
- Increased partnership knowledge of grant funding available to support community projects.
- Increased focus on environmental hotspots and proactive work to respond to the challenges these bring.

### **3. PLANNING AND TASKING**

The strengthened partnerships that have been developed through NRFs have enabled several planning and tasking meetings to be developed within each neighbourhood, that have led to an improved and more effective structure:

#### **Pace-Catch Up meetings**

These are held weekly with the Neighbourhood Manager, GMP Neighbourhood Inspector/Sergeant, and main housing providers for each neighbourhood; ForHousing and Salix Homes. The meetings are swift, lasting only half an hour, but are focussed on identifying addresses and individuals of concern so they can be responded to and addressed at pace, preventing any issues or concerns to further develop.

#### **Place-based meetings**

Each NRF has identified a priority place of focus within its neighbourhood where identified partners meet as working group to develop an action plan to respond to these issues.

The priorities of the action plans are:

- Tackling Crime and Anti-Social behaviour
- Outreach, Communication and Engagement
- Environmental Improvements

In East Salford the priority place of focus is Heath Avenue, this is an area where there have been repeat issues of crime and anti-social behaviour and where it has been difficult to engage residents. Meetings have been held quarterly over a 12-month period and have been successful in securing additional CCTV in partnership with funding from Salix Homes, working with the youth partnership to develop youth activities on the estate and working closely with GMP and Salix Homes to identify and act against offenders. The plan is now focusing upon wider community engagement within the estate and Salix Homes and GMP are arranging resident surgeries, as well as environmental improvements such as removing old street infrastructure and developing an allotment project.

In Swinton and Pendlebury Neighbourhood the priority place of focus is around Ackworth Road. This is an area where there has been repeat issues of anti-social behaviour and youth crime. Engagement with residents and schools, through leaflet drops, visits and walkabouts have been key priorities to gather information and offer reassurance. Working through the youth partnership for this area to be a priority of focus has also been key for issues to be addressed and responded to. The plan is now focusing on wider school engagement such as through the Pupil Referral Units (PRUs) and identifying where there maybe opportunities for longer term improvements through physical infrastructure such as lighting and security.

## **Youth Partnerships**

The East Salford and Swinton and Pendlebury (SPY) Youth Partnerships are strong and successful partnerships. Both partnerships, are chaired by members of the youth service and have a membership of voluntary and community groups, housing associations, GMP, Salford City Council and Salford Community Leisure. In addition, East Salford membership includes local councillors.

The meetings take place bi-monthly, and the Neighbourhood Development Officer liaises with the chair to ensure there is an effective agenda which captures NRF priorities around youth outreach and engagement and includes partner updates, funding updates and proposed projects where partners can discuss and identify further partnership working.

The East Salford partnership has been instrumental in delivering the effective youth engagement modal in Health Avenue and the SPY partnership is working to develop a similar modal in Clifton.

## **Ward Walkabouts**

Throughout the year a walkabout has been scheduled in each of the wards within the neighbourhoods. The Neighbourhood Management Team and Ward Councillors have planned the itinerary which has given an overview of the wards strengths and elected members concerns regarding the ward. Discussions and priorities from NRFs have often been the focus of the walkabouts which have been attended by the City Mayor and Chief Executive.

The NRFs have also arranged estate-based walkabouts throughout the year, particularly in partnership with housing colleagues, but also attended by Ward Councillors, GMP, and representatives from Salford Councils environment, youth, and regulatory services. These have enabled an onsite discussion focusing in more detail on its priority areas as well and an opportunity to provide a visible presence and engage with members of the community.

## **4. COMMUNICATION**

The neighbourhood management team has developed a community contacts database of local groups, organisations, and key individuals. A weekly e-newsletter is sent to the database that promotes local information, events, and messages. NRF partners have found this, and neighbourhood social media platforms, an effective method to share information within the community.

## **5. CONCLUSION**

East Salford Neighbourhood Resilience Forum and Swinton and Pendlebury Resilience Forum are firmly established and embedded within the neighbourhood as the partnership meeting. A regular monthly meeting that enables communication and swift action to be taken has added value to the neighbourhood model. The partnership has expanded to include additional partners such as public health and is working effectively, almost as one team, with a shared sense of purpose.

**KEY COUNCIL POLICIES:**

---

**EQUALITY IMPACT ASSESSMENT AND IMPLICATIONS: N/A**

---

**ASSESSMENT OF RISK: Low**

---

**LEGAL IMPLICATIONS Supplied by: N/A**

---

**FINANCIAL IMPLICATIONS Supplied by: N/A**

---

**PROCUREMENT IMPLICATIONS Supplied by: N/A**

---

**HR IMPLICATIONS Supplied by: N/A**

---

**CLIMATE CHANGE IMPLICATIONS Supplied by: N/A**

---

**OTHER DIRECTORATES CONSULTED: N/A**

---

**CONTACT OFFICER: Andrew Meadows TEL NO: 0161 603 4293**

---

**WARDS TO WHICH REPORT RELATES:** Broughton, Kersal and Broughton Park, Blackfriars and Trinity, Pendlebury and Clifton, Swinton and Wardley, Swinton Park.