

Health and Social Care Scrutiny Panel Development Session

Salford Suite, Civic Centre, Chorley Road, Swinton
1 February 2023, 10:00am – 11:05pm

1. Welcome and Introductions

Councillors:

Councillor Margaret Morris MBE (Chair).

Councillor's Paula Boshell, Jim Dawson, Yolande Amana-Ghola, Arnold Saunders and Irfan Syed (Deputy Chair).

Co-opted Members:

| | |
|-------------|---------------------|
| Jay Ahmed | Healthwatch Salford |
| Phil Morgan | Healthwatch Salford |
| Alison Page | Salford CVS |

Invitees:

| | |
|--------------------|--------------------------------------------------------------------------|
| Mark Albiston | Divisional Director ASC – Assessments, Salford Royal Foundation Trust |
| Hannah Dobrowolska | GM Integrated Care Delivery Lead (Salford) |

Officers:

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|-----------------|-------------------------------------------|
| Muna Abdel Aziz | Director of Public Health |
| Maggie Kufeldt | Interim Executive Director, Adults (DASS) |
| Janice Lowndes | Assistant Director People and Communities |
| Jacquie Russell | Assistant Director Strategy and Change |
| Tom Stannard | Chief Executive |
| Paul Walsh | Assistant Director Joint Commissioning |
| Chris Howl | Senior Democratic Services Officer |

Others:

None

2. Apologies for absence

Apologies for absence were submitted on behalf of:

- Councillor's Tanya Burch, Jim King and John Warmisham, and
- Deborah Blackburn, Joanne Hardman and Iolanda Puzio.

3. Declarations of Interest

There were no declarations of interest.

4. GM ICS and Locality arrangements:

Focus will be on:

- a) the nature of the GM changes and impact on the Salford system, and
- b) the role of Scrutiny to hold the 'revised' GM ICS system to account for impact here in Salford.

A PowerPoint presentation to help set the scene, consisting of:

- what were the structures before and after ICS – at GM and locally, i.e. what's changed?
- what has been the impact on the CCG – changing roles, people?
- impact on the Integrated Fund – what remains within Salford Integrated Fund (how much and to support what?), and what is now commissioned direct at GM: what does it mean to the risk share?
- what is the City Mayor's GM role and how does it benefit Salford?
- what is the Chief Executive's Place role and what are the responsibilities?
- how does the Locality Board influence GM Boards and decisions?
- what is the role of Scrutiny vis the Locality Board (LB), Health and Wellbeing Board (HWBB) and GM responsibilities? What is the link to GM Scrutiny?
- who are the named key contacts for the issues within the Panel's remit?

Cllr Morris outlined the Panel's and her concerns about the degree of engagement and notification of the GM health and social care system changes with the Panel, the impact these have on/ for Salford and the Panel's role to hold the 'revised' GM ICS system, including the Salford LB to account.

Hannah Dobrowolska (via PowerPoint), provided a verbal Integrated Care System Update, highlighting:

- on page 6 the background to the changes across GM, enacted since July 2022, specifically the Health and Care Act (2022) and Greater Manchester Devolution (2015).
- that in Salford there's tended to have been a collaborative approach between partners/ agencies, due to devolution.
- that there are two parts to the GM ICS, the Greater Manchester Integrated Care Partnership (the partnership) and the NHS Greater Manchester Integrated Care (the statutory organisation).
- on page 7 a diagram of the new GM framework, from national, regional (GM ICS) and local Salford LB).
- on pages 9-11 visually how the separate entities operate and link together and who the key personnel are (including Salford representatives).
- on pages 13-14 visually what the Salford Locality Governance Structure is and who is on the Salford LB – Tom Regan/ Paul Dennett are the co-chairs of Salford LB, whereby they are accountable to the City Council via the executive function and the financial arrangements for Salford LB mirror that of the council.

ACTION: Hannah Dobrowolska to undertake a Salford LB presentation to a future H&SCSP re: working together.

- on page 16 the situation concerning the Integrated Fund – reduced amount, recent contribution split ratio and risk share changes and forecast financial position.

ACTION: Hannah Dobrowolska to share Integrated Fund document with H&SCSP.

Several operational and service issues were raised by members of the panel in response to, and arising from the update, including:

- the Panel are less interested in structure(s), more so the mechanics of how the Panel works with Salford HWBB and the Salford LB – there seems to be similar people on both, where's the independence? how do we get information and scrutinise what they're doing? (Cllr Morris).
- it was explained that Salford HWBB covers a wider sense of well-being, including strategies (e.g. Housing Strategy) and sets the strategy for the city via a wide partner membership, but that Salford LB focuses more on use/ allocation of resources, turning strategy for the city into delivery/ implementation and staff and related issues, so each have different aspects/ focus and separate agendas, even if some of the same people/ agencies attend both (Muna Abdel Aziz/ Jacquie Russell).
- it was confirmed that the HWBB has been reviewed, including having an updated Terms of Reference, within the previous 4 years and supporting it are a number of sub-groups, i.e. Joint Strategic Needs Assessment, Salford Time to Act, et al – it now being quite different now to when I arrived (Muna Abdel Aziz).

ACTION: Muna Abdel Aziz to undertake a HWBB presentation to a future H&SCSP mtg re: role, function and activities.

- it was explained that the HWBB sub-group, Salford Time to Act through its activities and feeding into HWBB, brings in voices not normally heard (building upon the missing 20% work from 2021), recently having had a focus on disability and liaises with services and user groups (Muna Abdel Aziz).
- it was explained that the Salford LB is accountable to both Salford and GM (Hannah Dobrowolska).
- it was explained that the new GM framework, covering the ICS, Salford LB, Salford HWBB and the Panel, needs to knit together and develop new relationships around a 'joint agenda', which requires all to undertake advance priority setting and meaningful work programmes – hopefully in time this will address the feeling of 'finding out about things after the event' and lead to the Panel contributing towards system change (Jacquie Russell).
- it was confirmed that Salford HWBB hasn't been affected by the GM ICS changes, it's still responsible to Cabinet/ City Mayor – likewise, the Panel's role with Salford HWBB hasn't changed (Jacquie Russell).

ACTION: Jacquie Russell to create a GM ICS internal and external role/ function diagram for H&SCSP.

- it was indicated that the new GM ICS framework is a new way of working for everyone involved, it's about collaboration and co-production (Hannah Dobrowolska).
- it was explained that many aspects related to the new GM ICS framework weren't open to dialogue, they were set as part of a new national approach, so in effect were already predetermined, which has meant that several aspects that the Panel are concerned about (i.e. the Panel being either consulted about or been informed about), were not possible due to some of the time frames involved to keep things moving and based upon legal advice, became in effect decisions for and by Cabinet and the City Mayor (Jacquie Russell).
- in response to councillors on the Panel concerns about who they should be contacting within the new ICS (specifically SRFT) with service requests and/ or service queries/ complaints on behalf of a constituent (i.e. a home adaptation), as there doesn't seem to be named service officers anymore, SRFT confirmed that the enquiry/ complaints process has altered since summer 2022. There is now a 'patient service' team rather than named officers, with a generic contact email (Mark Albiston).

ACTION: Mark Albiston to refresh and share SRFT enquiry/ complaints process with H&SCSP (depending upon panelists views, consideration to be given to some enquiry/ complaints process twilight sessions/ briefings being arranged).

ACTION: Hannah Dobrowolska to present Salford LB/ GM ICS system performance overview to H&SCSP twice a year.

ACTION: Hannah Dobrowolska/ Mark Albiston to arrange a H&SCSP session with accountable officers at SRFT.

- it was acknowledged that there hasn't been as much collaboration as was talked about during the transition period over the previous eight months or so as the new ICS is rolled out, we're playing catch-up, but better engagement is possible and is being worked towards – the future is likely to be a very challenging place, so we need to brace ourselves for difficult discussions in respect to commissioning, funding (efficiency savings will only get us so far), et al (Tom Stannard).

ACTION: Salford LB to undertake an impact assessment on the impending £14m budget deficit, both across the piece and for respective budget streams, in terms of service delivery for/ on communities (now at the start and not when options exist or a preferred one is prioritised).

ACTION: Hannah Dobrowolska to provide known costs incurred in establishing the new GM structure, including ICS and Salford LB elements.

5. Update on Governance and Assurance for Adult Social Care (ASC) delivery in Salford – on-going roles and responsibilities:

- on-going role of the DASS, links to the ICO, Salford direct responsibilities.

Paul Walsh (via PowerPoint), supported by Mark Albiston, provided a verbal update on social care delivery in the city, highlighting:

- no service delivery has changed since the creation of the ICO, services are on 5-year contracts with an annual renewal cycle,
- a Section 75 Partnership Agreement, a legal undertaking in the National Health Service Act 2006, allows for the delegation of legal duties and finance between local government and the NHS (but doesn't transfer legal accountability),
- the ASC S75 Oversight Group was established in 2016, chaired by the DASS providing monthly oversight of ASC performance and assurance of statutory duties under the Care Act 2014 and reports to the SCC Chief Executive and Lead Member for Adults, Health and Wellbeing,
- however, there have been several reporting and assurance structural changes (see diagrams and descriptions on pages 29-34),

N.B: Janice Lowndes is Assistant Director of People and Communities.

ACTION: Paul Walsh/ Mark Albiston to show links between DASS (Maggie Kufeldt) to Tom Stannard, plus links with DPH (Muna Abdel Aziz).

ACTION: Janice Lowndes to bring Adults and Community Services quarterly reports to H&SCSP.

6. Any other business:

There were no items of any other business.

ACTION: Two H&SCSP development sessions to be held per year (Maggie Kufeldt/ Muna Abdel Aziz).

7. Date and time of next meeting

RESOLVED: THAT the next meeting of this Panel be held on Wednesday 1 March 2023 at 10:00am in the Salford Suite, Civic Centre.

Future dates for Panel meetings all in the Salford Suite are:

- 10am Wednesday 5 April 2023.